Enterprise Salesforce Support Plans and Pricing

Gold Plus	Platinum Plus	Diamond	Elite
$1,500 **Billed Monthly**	**$2,800** **Billed Monthly**	**$5,200** **Billed Monthly**	**$9,600** **Billed Monthly**
✓ Includes 10 Hours of Support per month ✓ Additional Support Hours @ $150/hour ✓ Email Support ✓ Chat Support ✓ Phone Support ✓ Zoom Support ✓ 30-minute weekly consulting meeting	✓ Includes 20 Hours of Support per month ✓ Additional Support Hours @ $140/hour ✓ Email Support ✓ Chat Support ✓ Phone Support ✓ Zoom Support ✓ 30-minute weekly consulting meeting	✓ Includes 40 Hours of Support per month ✓ Additional Support Hours @ $130/hour ✓ Email Support ✓ Chat Support ✓ Phone Support ✓ Zoom Support ✓ 30-minute weekly consulting meeting	✓ Includes 80 Hours of Support per month ✓ Additional Support Hours @ $120/hour ✓ Email Support ✓ Chat Support ✓ Phone Support ✓ Zoom Support ✓ 60-minute weekly consulting meeting

General Terms

1. Support includes all Salesforce products, customization, custom development, integration, training and technical consultation.
2. No minimum contract terms.
3. Discounts for advance payment:
    a. Advance 3 months payment: 5%
    b. Advance 6 months payment: 10%
    c. Advance 12 months payment: 15%