

HubSpot Breeze AI Agents for Service Hub

Overview: We set up and configure HubSpot Breeze AI Agents so your customer support team can start using them immediately. Each agent is aligned with your HubSpot CRM data and pipeline workflows.

Service AI Agent	What You Can Expect (Setup & Configuration)
Ticket Triage Agent	Automates ticket classification, priority, and routing rules for faster response.
Knowledge Base Assistant	Configures AI-driven article suggestions and mapping for customer self-service.
Feedback & NPS Agent	Sets up CSAT/CES/NPS surveys and AI insights to monitor satisfaction trends.
Customer Success Agent	Aligns CRM health indicators and renewal/retention workflows for proactive follow-up.
Chat & Inbox Agent	Enables AI chat and inbox routing with basic bot flows and working hours rules.
SLA & Escalation Agent	Implements SLA timers, breach alerts, and escalation triggers by priority.
Reporting & Insights Agent	Activates dashboards and AI summaries for volume, SLAs, and deflection metrics.

Investment Options

Service Hub AI Professional (\$950): 9 hours → setup & configuration of agents with testing and walkthrough.

Service Hub AI Enterprise (\$1,900): 18 hours → for advanced features (e.g., advanced playbooks, knowledge base permissions, predictive case routing)

Service Notes

1. **Scope:** Agent setup and configuration
2. **Focus:** Initial deployment and fine-tuning inside your HubSpot portal
3. **Outcome:** Agents activated and ready to use with your team
4. **Exclusions:** Custom development, end-to-end sales operations management, or full solution implementation.